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courses

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training
experience
for any scenario
and every
team

2024

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Smartlms

A growing collection of ready-made courses that cover the soft skills your teams need for success at work.



Management and Leadership Courses

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Business Innovation Essentials

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Human Resources Courses

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Employee Termination Courses

Disclosure of Dismissals
Effective Exit Meetings
Having Tough Conversations
Implementing a Performance Plan
The Correct Way to Dismiss an Employee

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Diversity and Inclusion Courses

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Confronting Discrimination
The Value of Diversity and Inclusion in the Workplace
Unconscious Bias
Recognizing Your Privilege
Gender Inclusion
The Key Values of Equality, Diversity and Inclusion

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Compliance Essentials

Equality and Diversity
Whistleblowing
Code of Conduct – Working Well with Everyone
Active Shooter
Anti-Money Laundering
Anti-Bribery Practices
Drug and Alcohol Abuse
Fire Safety Awareness
Sexual Harassment
Conflict of Interest
Whistleblowing - The Business Version
Drug & Alcohol Abuse - Employee Version
Fire Warden: Roles & Responsibilities
Environmental, Social & Corporate Governance (ESG)
Compliance in Recruitment
Return-to-Work Compliance
Data Ownership: The Importance of Data Accuracy
Contractor Management
Managing Supply Chain Compliance

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Coaching and Mentoring Essentials

Creating Accountability
The Power of Silence
The Importance of Goal Setting
The Art of Listening (for Coaching)
Asking the Right Questions
Building Trust and Rapport
Establishing a Coaching Culture
Using Coaching Models
Introduction to Coaching
Giving Effective Feedback

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Emotional Intelligence Essentials Courses

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Emotional Intelligence: Motivation
Emotional Intelligence: Empathy

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